

# Food Service Department

2020-2021





# School Year in a Nutshell

- ▶ Purchase of new equipment (2 heated cabinets and 1 convection oven); saved 27% of our Capital Projects Fund budget.
- ▶ Signed with a new milk vendor - Terry's Dairy - quality product, same to lower pricing.
- ▶ New Theme "Eat A Rainbow" - New mural at MOE, decorations, bulletin boards.
- ▶ Redesigned monthly menu's; Quarterly/monthly newsletters - posted on website.
- ▶ Set monthly kitchen managers meetings.
- ▶ Range-of-Motion training from ESD; various professional development trainings for staff to better manage conflict and effective ways to communicate.
- ▶ Curbside meals were handed out every day of school - heat, smoke, wind, rain, snow and freezing temps.
  - ▶ Prior to students returning in-person - operated 7 sites to get meals to families.
  - ▶ Received help from custodial and transportation staff - *thank you!*
- ▶ On track to serve a total of 85,700 to-go-meals this year.

# Work-in- Progress: Meal Debt Balance

- ▶ Began at \$52,000 outstanding meal debt; Currently we are at \$38,000.
- ▶ Root Cause Analysis
  - ▶ Top 3 Problems -
    - ▶ 1. Constant change of student meal status; parents unaware.
    - ▶ 2. Free/Reduced status does not delete past balances.
    - ▶ 3. Should not be a food service problem only.
- ▶ Redesigned Process
  - ▶ Educating Staff (making sure everyone has the correct rules)
  - ▶ Communicating with Families (personal letters, text messages, hotline)
  - ▶ Documentation (all communication is documented, paper trail begins)
  - ▶ District Policy (need to add more help for food service, all grades - not only mandatory for seniors, end-of-year checkout lists for all students)

# Plan for 2021-2022



- ▶ We will be running SSO (Seamless Summer Option)
- ▶ Huge Benefits Include:
  - ▶ All students will eat at no cost.
  - ▶ Reimbursements rates are significantly higher than NSLP or SFSP; anticipated rate increase in Jan 2022.
  - ▶ Optional to offer Closed Enrolled or Open sites; we can keep it closed to enrolled; help on labor time.
  - ▶ Free/Reduced applications are NOT required.
    - ▶ I have asked if we can still collect applications regardless (data from applications are important to non-school meal programs; out of habit concerns.
    - ▶ Helps with carry-over status for 2022-2023 year.
    - ▶ Can still operate other programs (Afters, pre-school snacks)
- ▶ USDA Waivers are effective from July 1, 2021 - June 30, 2022; waivers are to be used for the duration and extent they are needed.
- ▶ HB1342 has passed and eliminates co-pays for reduced status. Reduced = Free



QUESTIONS?

